

# TERMS & CONDITIONS

This page contains the terms & conditions. Please read these terms & conditions carefully before ordering your Yard Card Greeting. You should understand that by ordering any of our products, you agree to be bound by these terms & conditions.

1. **PAYMENT.** Payment is due at time of booking and payment must clear within 24 hours of delivery. Payment information is transmitted over secure SSL encryption and is not stored.
2. **CANCELLATION.** If you need to cancel your order prior to the day of your session delivery, please give us 24 hours' notice. We reserve the right to refund 1/2 of your payment if cancelled less than 24 hours in advance, or you have the option to reschedule for the full value paid. Cancellations made the day of scheduled delivery may not receive a refund.
3. **RUSH ORDERS.** Rush and same day orders will be accommodated with the following conditions:
  - Based on available inventory
  - Rush fee may apply
  - Orders placed within 24 hours of requested event day are not guaranteed
  - Order will be refunded we are unable to complete your order.
4. **INCLEMENT WEATHER.** We will not be able to deliver your Yard Card Greeting if there is lightning or other hazardous weather conditions that prevent set up and/or take down. In the event of prohibitive weather or inclement weather, if we are unable to reschedule the greeting a refund will be given.
5. **REFUND POLICY.** We will not refund payment if recipient requests the Yard Card Greeting to be removed. We will not refund payment for errors that occur on order submission.
6. **DELIVERY.** The Yard Card Greeting will be delivered on the eve or morning of your selected session date unless other arrangements have been made. Yard Card Greetings are typically displayed for 12-24 hours. All prices include delivery, set up, and removal of the Yard Card Greeting.
7. **NOTIFY RECIPIENT.** A Yard Card Greeting is meant to be a pleasant surprise. Please remember to notify the recipient that they will be receiving the greeting so they can plan to turn off sprinkler systems, notify yard service companies, and contain pets for the duration of the yard greeting session.
8. **DAMAGES.** All signs remain Yard Card Greeting property. Any damage, destruction, tampering, alterations, and/or theft of Yard Card Greeting signs is prohibited. Yard Card Greeting should not be moved without consent from the owner. You are responsible for replacement of the graphic, letter, or stake at full replacement value. Full payment for any signs that are damaged will be enforced.
9. **RIGHT TO REFUSE SERVICE.** Yard Card Greeting reserves the right to politely decline orders that are political, controversial, lewd, disrespectful, or that do not fit the celebratory nature of our business. Yard Card Greeting is independently owned and revising requested wording or declining orders is done so at the owner's discretion. If an order is declined, a full refund will be given.